

Changes to payment dates this Christmas



Department
for Work &
Pensions

The table below shows when payments may change over Christmas.

If your expected payment date is not shown, you will get your money on your usual payment date.

Expected payment date	Universal Credit will be paid on	Other benefits will be paid on
Monday 24 December	Monday 24 December	Friday 21 December
Tuesday 25 December	Monday 24 December	Friday 21 December
Wednesday 26 December	Monday 24 December	Friday 21 December
Tuesday 1 January	Monday 31 December	Monday 31 December
Wednesday 2 January	Wednesday 2 January	Monday 31 December

IMPORTANT: Please call us straightaway if your expected payment is not there or if there is a problem with your payment. If you do not call us the same day we may not be able to help you over Christmas as our offices could be closed.

Universal Credit: if you have a Universal Credit online account use your journal to contact us or call **0800 328 5644** (textphone **0800 328 1344**). If you do not have a Universal Credit online account call **0800 328 9344** (text phone **0800 328 1344**).

Other benefits: **0800 169 0310** (text phone **0800 169 0314**).

For more information go to **www.gov.uk** or use the QR code



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